

Schedule 1

Paragraphs 4, 10, 11 and 16 shall be deleted in their entirety.

Schedule 3

A new paragraph 7.7 shall be added after paragraph 7.6 that reads:

“Any claim for loss or damage must be made as soon as possible after the incident and in any case within six months of the date of posting for international services and within eighty (80) days of the date of posting for all other services. Royal Mail will not accept responsibility for claims made after this time.”

Signed by Victoria Kubie for and on behalf of Royal Mail Group Limited

Date: 20 December 2011

¹ Royal Mail Group Limited (a company registered in England and Wales under number 4138203) has been designated as a universal service provider under paragraph 3(1) of Schedule 9 of the Postal Services Act 2011. Royal Mail Group Limited is the successor postal services company referred to in article 37(1) of the Postal Service Act 2000 (Commencement No.4 and Transitional and Savings Provisions) Order 2001 (2001/1148). Royal Mail Group Limited was formerly known as Royal Mail Group plc and before that Consignia plc

² 2000 c26
(c) The Post Office Inland Letter Scheme 2000 was amended, renamed the Successor Postal Services Company Inland Letter Post Scheme 2001 and treated as made under section 89 of the Postal Services Act 2000 by the article 37(1) of the Postal Services Act 2000 (Commencement No.4 and Transitional and Savings Provisions) Order 2001 (2001/1148(C37))

- (d) Belfast Gazette, 29 June 2001, issue number 6257
- (e) Belfast Gazette, 6 July 2001, issue number 6259
- (f) Belfast Gazette, 23 November 2001, issue number 6298
- (g) Belfast Gazette, 28 June 2002, issue number 6363
- (h) Belfast Gazette, 17 January 2003, issue number 6420
- (i) Belfast Gazette, 2 May 2003, issue number 6451
- (j) Belfast Gazette, 21 November 2003, issue number 6509
- (k) Belfast Gazette, 19 December 2003, issue number 6517
- (l) Belfast Gazette, 26 March 2004, issue number 6545
- (m) Belfast Gazette, 16 April 2004, issue number 6554
- (n) Belfast Gazette, 24 September 2004, issue number 6599
- (o) Belfast Gazette, 8th October 2004, issue number 6603
- (p) Belfast Gazette, 22nd October 2004, issue number 6607
- (q) Belfast Gazette, 17th December 2004, issue number 6623
- (r) Belfast Gazette, 18th February 2005, issue number 6635
- (s) Belfast Gazette, 1st April 2005, issue number 6648
- (t) Belfast Gazette, 1st April 2005, issue number 6648
- (u) Belfast Gazette, 15th July 2005, issue number 6681
- (v) Belfast Gazette, 24th March 2006 issue number 6752
- (w) Belfast Gazette, 21st April 2006, issue number 6760
- (x) Belfast Gazette, 9th June 2006, issue number 6774
- (y) Belfast Gazette, 28th July 2006, issue number 6788
- (z) Belfast Gazette, 16th March 2007, issue number 6854
- (aa) Belfast Gazette, 14th March 2008, issue number 6960
- (bb) Belfast Gazette, 25th July 2008, issue number 7000
- (cc) Belfast Gazette, 27th March 2009, issue number 7069
- (dd) Belfast Gazette, 30th October 2009, issue number 7133
- (ee) Belfast Gazette, 29th January 2010, issue number 7158
- (ff) Belfast Gazette, 19th March 2010, issue number 7172
- (gg) Belfast Gazette, 3rd December 2010, issue number 7249
- (hh) Belfast Gazette, 21st January 2011, issue number 7262
- (ii) Belfast Gazette, April 2011, issue number 7283
- (jj) Belfast Gazette, January 2012, issue number 7363

Royal Mail Group Limited

ROYAL MAIL GROUP LIMITED SCHEME IP3/2012

NOTE: [This note is not part of the Scheme]
The amendment to the Scheme which follows this Note is made under section 89 of the Postal Services Act 2000 (as amended by the Postal Services Act 2011) and amends the Successor Postal Services Company Inland Parcel Post Scheme 2001. This amendment to the Scheme, which comes into force on 9 January 2012, removes provisions relating to the ‘Poste Restante’ and ‘Local Collect’ services and states that claims for loss or damage must be made within 80 days of the date of posting.

ROYAL MAIL GROUP LIMITED INLAND PARCEL POST SCHEME 2011 AMENDMENT (NO. 18) 2012

Made..... 6 January 2012
Coming into operation.....9 January 2012

Royal Mail Group Limited¹ by virtue of the powers conferred upon it by section 89 of the Postal Services Act 2000² and of all other powers enabling it in this behalf, hereby makes the following Scheme:

Commencement, citation and interpretation

1. This amendment to the Scheme shall come into operation on 9 January 2012 and may be cited as the Royal Mail Group Limited Inland Parcel Post Scheme (Amendment No.18) 2012.

2. This amendment to the Scheme shall be read as one with the Successor Postal Services Company Inland Parcel Post Scheme 2001³ (referred to as “the Scheme”) as amended by:

- (a) the Post Office Inland Parcel Post Amendment (No. 1) Scheme 1990
- (b) the Post Office Inland Parcel Post Amendment (No. 2) Scheme 1991
- (c) the Post Office Inland Parcel Post Amendment (No. 3) Scheme 1992
- (d) the Post Office Inland Parcel Post Amendment (No. 4) Scheme 1993
- (e) the Post Office Inland Parcel Post Amendment (No. 5) Scheme 1993
- (f) the Post Office Inland Parcel Post Amendment (No. 6) Scheme 1993
- (g) the Post Office Inland Parcel Post Amendment (No. 7) Scheme 1994
- (h) the Post Office Inland Parcel Post Amendment (No. 8) Scheme 1996
- (i) the Post Office Inland Parcel Post Amendment (No. 9) Scheme 1997
- (j) the Post Office Inland Parcel Post Amendment (No. 10) Scheme 1998
- (k) the Post Office Inland Parcel Post Amendment (No. 11) Scheme 1999
- (l) the Post Office Inland Parcel Post Amendment (No. 12) Scheme 2000
- (m) the Consignia plc Inland Parcel Post (Amendment No. 1) Scheme 2001
- (n) the Consignia plc Inland Parcel Post (Amendment No. 2) Scheme 2001
- (o) the Consignia plc Inland Parcel Post (Amendment No. 3) Scheme 2002
- (p) the Consignia plc Inland Parcel Post (Amendment No. 4) Scheme 2002
- (q) the Royal Mail Group plc Inland Parcel Post (Amendment No. 5) Scheme 2003
- (r) the Royal Mail Group plc Inland Parcel Post (Amendment No. 6) Scheme 2003
- (s) the Royal Mail Group plc Inland Parcel Post (Amendment No. 7) Scheme 2004
- (t) the Royal Mail Group plc Inland Parcel Post (Amendment No. 8) Scheme 2004
- (u) the Royal Mail Group plc Inland Parcel Post (Amendment No. 9) Scheme IP1/2005
- (v) the Royal Mail Group plc Inland Parcel Post (Amendment No. 10) Scheme IP1/2006
- (w) the Royal Mail Group plc Inland Parcel Post (Amendment No. 11) Scheme IP1/2007
- (x) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 12) Scheme IP1/2008
- (y) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 13) Scheme IP2/2008
- (z) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 14) Scheme IP3/2008
- (aa) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 15) Scheme IP1/2010
- (bb) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 16) Scheme IP1/2011
- (cc) the Royal Mail Group Limited, Inland Parcel Post (Amendment No. 17) Scheme IP2/2011
- (dd) The Royal Mail Group Limited, Inland Parcel Post (Amendment No. 18) Scheme IP3/2012

3. A reference in this Scheme to the Successor Postal Services Company shall be read as a reference to Royal Mail Group Limited.

Part 5

Paragraphs 22 and 23A shall be deleted in their entirety.

Schedule 3

Paragraph 7.7 shall read:

“Any claim for loss or damage must be made as soon as possible after the incident and in any case within six months of the date of posting for international services and within eighty (80) days of the date of