Kempton Park was unable to be completed by the due date, and a new completion date of 31st March 1997 has been agreed. North Surrey Water have therefore given a new undertaking with a revised completion date of 31st March 1997. The due date for Ashford Common works is unaffected by these changes.

The Secretary of State is satisfied that the Company is complying with this agreement and has informed the Company that he is satisfied by serving on them the notice printed below.

# Water Industry Act 1991: Section 19(1)(b)

### The Secretary of State for the Environment

- 1. Is satisfied that North Surrey Water Limited "the Company" in supplying water from the bulk supply derived from Thames Water Utilities' its Ashford Common and Kempton Park Water Treatment Works has contravened and is likely to do so again its duty to supply wholesome water under Section 68(1)(a) of the Water Industry Act 1991, and the requirement of Regulation 3(3)(c) of the Water Supply (Water Quality) Regulations 1989, that water supplied should not contain pesticides at a greater concentration than 0.1ug/l.
- Notes that North Surrey Water Limited has on 30th November 1995 given an undertaking under the provisions of paragraph 2 of that undertaking given on 16th June 1995 (reference number TH 280) to take the following steps by the dates shown:

   (a) Information to the National Rivers Authority:
  - (a) Information to the National Rivers Authority:
    Provide NRA as the pollution control authority with full information about all the samples of treated water, taken in accordance with the Water Supply (Water Quality) Regulations 1989, and untreated water, where available, (relevant to the zones supplied by Ashford Common and Kempton Park Water Treatment Works) taken and analysed for pesticides so that pollution control measures can be considered. This information to include details of location and time of sample, the pesticides investigated and the analytical results and, where appropriate the date of abstraction. To continue for the duration of the undertaking. The information to be provided quarterly, within 28 days of the end of the quarter or, in the case of a marked increase in concentration or the identification of a pesticide not previously present, as far as is reasonably practicable, within 28 days of the sample being taken.
  - (b) Installation of treatment plant: Monitor and facilitate progress by Thames Water Utilities Limited in respect of the undertaking given by that Company on 11th February 1994 which provides for treatment plant to be installed at Ashford Common by 30th June 1996; and in respect of the undertaking given by that Company on 31st August 1995 which provides for treatment plant to be installed at Kempton Park Treatment Works by 31st March 1997. The completion dates are as follows: Ashford Common is 30th June 1996, and Kempton Park is 31st March 1997.
  - (c) If pesticide concentration approaches or exceeds advisory value specified on pages 99-105 of "Guidance on Safeguarding the Quality of Public Water Supplies 1989" or notified by DWI:
    - (i) Provide DWI with information specified in (a), as soon as analytical results available, and so far as reasonably practicable, not more than 28 days of the sample being taken.
    - (ii) Notify the NRA as in (a), as soon as analytical results available, and so far as is practicable, not more than 28 days of the sample being taken.

      (iii) Carry out further sampling and, if investigations show
    - (iii) Carry out further sampling and, if investigations show that pollution is of a long standing nature, consider the temporary provision of an alternative supply of potable water. To be completed as necessary.
- 3. Is satisfied that North Surrey Water Limited has given and is complying with an undertaking to take all such steps as appear to the Secretary of State for the time being to be appropriate to secure or facilitate compliance with the requirement of Regulation 3(3)(c) of the Water Supply (Water Quality) Regulations 1989.

Details of the work being carried out are on the Company's public record which you may inspect at any of its offices open to the public during normal working hours.

You can find out about the work and whether your water supply is affected by telephoning the Water Company on 01784 455464, or writing to them at Millis House, The Causeway, Staines, Middlesex TW18 3BX, and quoting DoE undertaking reference number NS 020. A copy of the undertaking can also be seen at the offices of the Director General of Water Services, City Centre Tower, 7 Hill Street, Birmingham B5 4UA.

M. Rouse, Chief Inspector, authorised by the Secretary of State to sign in that behalf. (Ref. No. LGI/01/DWI.)

## WATER INDUSTRY ACT 1991: SECTION 19(1)(b)

Thames Water Utilities Limited is carrying out improvement work at its Bishop's Wood and Westerham Hill Service Reservoirs. This work may affect consumers living in Camden, Barnet and Brent (for Bishop's Wood SR), and parts of Sevenoaks and Bromley (for Westerham Hill SR). These consumers may wish to be aware of the following information.

Although the water has at all times been, and remains, safe to drink, the Company has found from its water quality monitoring programme that water supplied from these reservoirs has on occasion not met the standard for faecal coliforms (as required by the Water Supply (Water Quality) Regulations 1989).

The Company has given the Secretary of State a legally binding undertaking to carry out appropriate investigative work and submit a further undertaking detailing any necessary remedial work. The Company has honoured this obligation and given a further undertaking to carry out remedial work at Bishop's Wood Service Reservoir (to be completed by 30th June 1996) and Westerham Hill Service Reservoir (to be completed by 31st December 1995). The Secretary of State has informed the Company that he is satisfied that the Company is complying with this undertaking by serving on them the notice printed below.

### Water Industry Act 1991: Section 19(1)(b)

#### The Secretary for the Environment:

- I. is satisfied that Thames Water Utilities Limited "the Company" in supplying water from the Bishop's Wood and Westerham Hill Service Reservoirs has contravened and is likely to do so again its duty to supply wholesome water under section 68(1)(a) of the Water Industry Act 1991, and the requirement of Regulation 3(7) of the Water Supply (Water Quality) Regulations 1989, that water supplied should not contain faecal coliforms.
- notes that Thames Water Utilities Limited has on 30th November 1995 given a new undertaking in fulfilment of its obligation under that undertaking given on 7th June 1993 (Ref. Nos. TH264 and TH266) to take the following steps by the dates shown:
  - (a) at Bishop's Wood: Repair deficiencies in the structural integrity of the reservoir by provision of a new membrane and sealing all roof cracks. To be completed by 30th June 1996;
- (b) at Westerham Hill: Repair deficiencies in the structural integrity of the reservoir by provision of a new membrane and sealing all roof cracks. To be completed by 31st December 1995.
- 3. is satisfied that Thames Water Utilities Limited has given and is complying with an undertaking to take all such steps as appear to the Secretary of State for Wales for the time being to be appropriate to secure or facilitate compliance with the requirement of Regulation 3(7) of the Water Supply (Water Quality) Regulations 1989.

Details of the work being carried out are on the Company's public record which you may inspect at its Reading address open to the public during normal working hours.

You can find out about the work and whether your water supply is affected by telephoning the Water Company on 01734 567039, or writing to them at Nugent House, Vastern Road, Reading, Berkshire RG1 8DB, and quoting DoE undertaking ref. No. TH287. A copy of the undertaking can also be seen at the offices of the Director General of Water Services, City Centre Tower, 7 Hill Street, Birmingham B5 4UA.

M. Rouse, Chief Inspector, authorised by the Secretary of State for Wales to sign in that behalf. (Ref. LG2/01/DWI.)

22nd December 1995. (2 SI)

# WATER INDUSTRY ACT 1991: SECTION 19(1)(b)

Thames Water Utilities Limited is carrying out improvement work at its Ashton Keynes and Ladymead Water Treatment Works. This work may affect consumers living in Ashford Keynes and surrounding areas (for Ashton Keynes WTW), and Guildford and surrounding areas (for Ladymead WTW). These consumers may wish to be aware of the following information.

Although the water has at all times been, and remains, safe to

Although the water has at all times been, and remains, safe to drink, the Company has found from its water quality monitoring programme that water supplied from these reservoirs has on occasion not met the standard for total coliforms (as required by the Water Supply (Water Quality) Regulations 1989).

Water Supply (Water Quality) Regulations 1989).

The Company has given the Secretary of State a legally binding undertaking (on 30th November 1995), to carry out appropriate remedial work at Ashton Keynes and Ladymead Water Treatment